

IMPORTANT UPDATES ON DELIVERY

Here is some information from Australia Post on the current situation in regards to delivery from Australia to other countries. **Please note all orders are shipped Standard Service.** This service includes a tracking number for you to check on the progress of your order.

For those sending or waiting on international parcels, please be aware that there are significant delays to many destinations due to limited flights and government restrictions. We're working with partner airlines and other postal operators to move items as quickly as possible. Impacts to the United States of America, New Zealand, Germany and France are significant with severe delays being experienced. A number of destinations also have full service suspensions where we are unable to move parcels due to airport closures or major delivery issues.

For items sent between 25th March and 30th April, additional delivery delays on top of the below have occurred. We are working hard to clear all backlog and deliver your items as soon as possible. Further delivery delays will occur with countries/cities in lockdown. Thank you for your patience.

Standard service delivery timeframes will vary due to air haul capacity and alternative routing to seamaile of parcels due to COVID-19. We anticipate that the changes will impact all countries where services are not suspended.

New Zealand - 8-15 business days

USA - 25-35 business days

Canada - Seamaile 30+ business days

UK - 12-20 business days

Ireland - 25-40 business days

Europe - Seamaile 30+ business days

Please check this link to see information on delivery to your country before you order:

<https://auspost.com.au/about-us/news-media/important-updates/coronavirus/coronavirus-international-updates>